



May Newsletter 2010

Welcome to the May update. Firstly, I apologise for the absence of any newsletters but I've been slightly preoccupied by the birth of our son, Alex!

I'd like to say a huge thank you for all the gifts and cards that were sent to us. We were overwhelmed by everyone's generosity and will not need to buy him any clothes for a while!



Firstly, a reminder that by the end of this month, deposits need to be in for the Pony Club Camp in August. Details regarding the proposed itinerary and the kit list can be found on our website or in paper form in the office.

MOT Day

Gillian Tabor, Equine physic will be next attending Barguse on Mon 17th May. Please let the staff know if you require a slot.

Michael Beining Clinic

German trainer, Michael Beining will be giving a training clinic on the 7th, 8th and 9th July. If you wish to book a slot please either fill in a booking form (see website) or contact the office. Please note there are only a few places remaining.

Website

Our website has now been upgraded and the newsletter can be found on both the site or as a paper version. (please ask in the office) We are hoping to launch an update service that enables you to be the first to

receive news regarding what's going on at Barguse. If you have anything that you would like to see on the site please feel free to let us know.

Payment Changes

You may have noticed that we have changed the way we operate our booking system. Unfortunately, late cancellations of lessons was becoming a problem and is the downfall of many riding schools. It is important that clients understand that if they fail to turn up or cancel at the last minute we do not receive any income. However, the instructors, staff and bills still need to be paid and the horses still need to be fed. On taking advice from our BHS advisor he suggested that we implemented this new system in line with other riding schools. Therefore, we now ask clients to pay for their lesson in advance. If they cancel with more than 24 hrs notice, the payment will be transferred to their next lesson. If you cancel with less than 24 hrs notice we will be unable to refund your money unless we can fill the slot. We ask for your understanding in this matter. Riding schools operate under extremely tight margins at the best of times and if they are to survive they must operate as a business.

Badge Evenings

These will start up again now the weather has warmed up. Please check the website and office for up to date info.

Competitions

We have had numerous enquiries regarding when we will be starting our summer competition schedule. We hope to start them up from June/July. Regretfully, the appalling winter weather has left the fields in a mess which we are currently in the process of rectifying!! Please keep an eye on the website for dates and schedules.